

<b>ASPSP name</b>	Sainsbury's Bank
<b>Interface name/ID</b>	Sainsbury's Bank API Interface

<b>Month ID</b>	3
<b>Month name</b>	March

<b>Availability</b>	
Sainsbury's Bank API Interface	100.00%
Consumer Website - Online Banking	99.47%
Consumer Mobile Banking	98.57%

<b>AISP response</b>	
Sainsbury's Bank API Interface (average)	616
Consumer Website - Online Banking	14,617
Consumer Mobile Banking	350

<b>Error rate</b>	
Sainsbury's Bank API Interface	0.36%

## Dedicated interface: availability and performance report

<b>ASPSP name</b>	Sainsbury's Bank		
<b>Interface name/ID</b>	Sainsbury's Bank API Interface		
<b>Report start date</b>	01 Jan 2024		

<b>Date</b>	<b>Uptime (%)</b>	<b>All downtime (%)</b>	<b>AISP response (ms)</b>	<b>Error rate (%)</b>
01 Jan 2024	99.90%	0.10%	593	0.03%
02 Jan 2024	100.00%	0.00%	612	0.03%
03 Jan 2024	100.00%	0.00%	615	0.09%
04 Jan 2024	100.00%	0.00%	609	0.01%
05 Jan 2024	100.00%	0.00%	628	0.02%
06 Jan 2024	100.00%	0.00%	616	0.07%
07 Jan 2024	100.00%	0.00%	612	0.07%
08 Jan 2024	100.00%	0.00%	617	0.06%
09 Jan 2024	100.00%	0.00%	664	0.05%
10 Jan 2024	100.00%	0.00%	617	0.05%
11 Jan 2024	100.00%	0.00%	629	0.06%
12 Jan 2024	100.00%	0.00%	611	0.09%
13 Jan 2024	100.00%	0.00%	629	0.18%
14 Jan 2024	100.00%	0.00%	592	0.00%
15 Jan 2024	100.00%	0.00%	603	0.02%
16 Jan 2024	100.00%	0.00%	635	0.07%
17 Jan 2024	100.00%	0.00%	658	0.04%
18 Jan 2024	100.00%	0.00%	663	1.09%
19 Jan 2024	100.00%	0.00%	601	0.04%
20 Jan 2024	100.00%	0.00%	644	0.21%
21 Jan 2024	100.00%	0.00%	611	0.01%
22 Jan 2024	100.00%	0.00%	632	0.01%
23 Jan 2024	100.00%	0.00%	680	0.10%
24 Jan 2024	100.00%	0.00%	628	0.01%
25 Jan 2024	100.00%	0.00%	654	0.07%
26 Jan 2024	100.00%	0.00%	681	0.09%

27 Jan 2024	100.00%	0.00%	653	0.13%
28 Jan 2024	100.00%	0.00%	609	0.02%
29 Jan 2024	100.00%	0.00%	643	0.11%
30 Jan 2024	100.00%	0.00%	663	0.04%
31 Jan 2024	100.00%	0.00%	628	0.05%
01 Feb 2024	100.00%	0.00%	646	0.03%
02 Feb 2024	100.00%	0.00%	643	0.05%
03 Feb 2024	100.00%	0.00%	654	0.09%
04 Feb 2024	100.00%	0.00%	613	0.05%
05 Feb 2024	100.00%	0.00%	613	0.03%
06 Feb 2024	100.00%	0.00%	614	0.04%
07 Feb 2024	100.00%	0.00%	615	0.02%
08 Feb 2024	100.00%	0.00%	620	0.02%
09 Feb 2024	100.00%	0.00%	675	0.17%
10 Feb 2024	100.00%	0.00%	607	0.06%
11 Feb 2024	100.00%	0.00%	609	0.01%
12 Feb 2024	100.00%	0.00%	614	0.02%
13 Feb 2024	100.00%	0.00%	613	0.02%
14 Feb 2024	100.00%	0.00%	607	0.03%
15 Feb 2024	100.00%	0.00%	611	0.02%
16 Feb 2024	100.00%	0.00%	615	0.03%
17 Feb 2024	100.00%	0.00%	630	0.06%
18 Feb 2024	100.00%	0.00%	590	11.02%
19 Feb 2024	100.00%	0.00%	597	0.01%
20 Feb 2024	100.00%	0.00%	608	0.02%
21 Feb 2024	100.00%	0.00%	589	0.04%
22 Feb 2024	100.00%	0.00%	611	0.07%
23 Feb 2024	100.00%	0.00%	593	0.03%
24 Feb 2024	100.00%	0.00%	586	0.09%
25 Feb 2024	100.00%	0.00%	574	0.03%
26 Feb 2024	100.00%	0.00%	597	0.01%
27 Feb 2024	100.00%	0.00%	599	0.41%
28 Feb 2024	100.00%	0.00%	589	0.03%
29 Feb 2024	100.00%	0.00%	602	0.08%

01 Mar 2024	100.00%	0.00%	611	0.03%
02 Mar 2024	100.00%	0.00%	591	0.02%
03 Mar 2024	100.00%	0.00%	593	0.14%
04 Mar 2024	100.00%	0.00%	605	0.03%
05 Mar 2024	100.00%	0.00%	624	0.02%
06 Mar 2024	100.00%	0.00%	613	0.02%
07 Mar 2024	100.00%	0.00%	611	0.07%
08 Mar 2024	100.00%	0.00%	607	0.02%
09 Mar 2024	100.00%	0.00%	645	0.28%
10 Mar 2024	100.00%	0.00%	603	0.01%
11 Mar 2024	100.00%	0.00%	617	0.01%
12 Mar 2024	100.00%	0.00%	623	0.18%
13 Mar 2024	100.00%	0.00%	607	0.16%
14 Mar 2024	100.00%	0.00%	608	0.03%
15 Mar 2024	100.00%	0.00%	609	0.01%
16 Mar 2024	100.00%	0.00%	591	0.01%
17 Mar 2024	100.00%	0.00%	594	0.01%
18 Mar 2024	100.00%	0.00%	616	0.06%
19 Mar 2024	100.00%	0.00%	613	0.01%
20 Mar 2024	100.00%	0.00%	597	0.01%
21 Mar 2024	100.00%	0.00%	600	0.01%
22 Mar 2024	100.00%	0.00%	601	0.01%
23 Mar 2024	100.00%	0.00%	605	0.03%
24 Mar 2024	100.00%	0.00%	606	0.01%
25 Mar 2024	100.00%	0.00%	596	0.08%
26 Mar 2024	100.00%	0.00%	611	0.09%
27 Mar 2024	100.00%	0.00%	598	0.01%
28 Mar 2024	100.00%	0.00%	596	0.02%
29 Mar 2024	100.00%	0.00%	637	0.12%
30 Mar 2024	100.00%	0.00%	587	0.00%
31 Mar 2024	100.00%	0.00%	588	0.00%

## PSU interface: availability and performance report

<b>ASPSP name</b>	Sainsbury's Bank	
<b>Interface name/ID</b>	Consumer Website - Online Banking	
<b>Report start date</b>	01 Jan 2024	

<b>Date</b>	<b>Uptime (%)</b>	<b>Downtime (%)</b>	<b>AISP response (ms)</b>
01 Jan 2024	100.00%	0.00%	10915
02 Jan 2024	100.00%	0.00%	22574
03 Jan 2024	100.00%	0.00%	18529
04 Jan 2024	100.00%	0.00%	18155
05 Jan 2024	100.00%	0.00%	16083
06 Jan 2024	100.00%	0.00%	12728
07 Jan 2024	100.00%	0.00%	11365
08 Jan 2024	100.00%	0.00%	17953
09 Jan 2024	100.00%	0.00%	17672
10 Jan 2024	100.00%	0.00%	15908
11 Jan 2024	100.00%	0.00%	14889
12 Jan 2024	100.00%	0.00%	14622
13 Jan 2024	100.00%	0.00%	11991
14 Jan 2024	100.00%	0.00%	11020
15 Jan 2024	100.00%	0.00%	17197
16 Jan 2024	100.00%	0.00%	18593
17 Jan 2024	100.00%	0.00%	15539
18 Jan 2024	81.32%	18.68%	14859
19 Jan 2024	100.00%	0.00%	15309
20 Jan 2024	100.00%	0.00%	12670
21 Jan 2024	100.00%	0.00%	11666
22 Jan 2024	100.00%	0.00%	17227
23 Jan 2024	100.00%	0.00%	17998
24 Jan 2024	100.00%	0.00%	15464
25 Jan 2024	100.00%	0.00%	16196
26 Jan 2024	100.00%	0.00%	16530

27 Jan 2024	100.00%	0.00%	12461
28 Jan 2024	100.00%	0.00%	11877
29 Jan 2024	100.00%	0.00%	18279
30 Jan 2024	100.00%	0.00%	18234
31 Jan 2024	100.00%	0.00%	17751
01 Feb 2024	100.00%	0.00%	16700
02 Feb 2024	100.00%	0.00%	15115
03 Feb 2024	81.32%	18.68%	9682
04 Feb 2024	100.00%	0.00%	12434
05 Feb 2024	100.00%	0.00%	17410
06 Feb 2024	100.00%	0.00%	17206
07 Feb 2024	100.00%	0.00%	15188
08 Feb 2024	100.00%	0.00%	15460
09 Feb 2024	100.00%	0.00%	15246
10 Feb 2024	100.00%	0.00%	11190
11 Feb 2024	89.44%	10.56%	11038
12 Feb 2024	100.00%	0.00%	16180
13 Feb 2024	100.00%	0.00%	15889
14 Feb 2024	100.00%	0.00%	14656
15 Feb 2024	100.00%	0.00%	15541
16 Feb 2024	100.00%	0.00%	14604
17 Feb 2024	100.00%	0.00%	9155
18 Feb 2024	100.00%	0.00%	10398
19 Feb 2024	100.00%	0.00%	15848
20 Feb 2024	100.00%	0.00%	17216
21 Feb 2024	100.00%	0.00%	15000
22 Feb 2024	100.00%	0.00%	14322
23 Feb 2024	100.00%	0.00%	14946
24 Feb 2024	100.00%	0.00%	11317
25 Feb 2024	100.00%	0.00%	10366
26 Feb 2024	100.00%	0.00%	16003
27 Feb 2024	100.00%	0.00%	15810
28 Feb 2024	100.00%	0.00%	16162
29 Feb 2024	100.00%	0.00%	17478

01 Mar 2024	100.00%	0.00%	17030
02 Mar 2024	100.00%	0.00%	11722
03 Mar 2024	100.00%	0.00%	10045
04 Mar 2024	100.00%	0.00%	16924
05 Mar 2024	100.00%	0.00%	16936
06 Mar 2024	100.00%	0.00%	14636
07 Mar 2024	100.00%	0.00%	13717
08 Mar 2024	100.00%	0.00%	13815
09 Mar 2024	100.00%	0.00%	10904
10 Mar 2024	100.00%	0.00%	9371
11 Mar 2024	100.00%	0.00%	15579
12 Mar 2024	100.00%	0.00%	15658
13 Mar 2024	100.00%	0.00%	14044
14 Mar 2024	100.00%	0.00%	13791
15 Mar 2024	100.00%	0.00%	14386
16 Mar 2024	100.00%	0.00%	10726
17 Mar 2024	100.00%	0.00%	10331
18 Mar 2024	100.00%	0.00%	15333
19 Mar 2024	100.00%	0.00%	15286
20 Mar 2024	100.00%	0.00%	14633
21 Mar 2024	100.00%	0.00%	14152
22 Mar 2024	100.00%	0.00%	14573
23 Mar 2024	100.00%	0.00%	11656
24 Mar 2024	100.00%	0.00%	9885
25 Mar 2024	100.00%	0.00%	17550
26 Mar 2024	100.00%	0.00%	16450
27 Mar 2024	100.00%	0.00%	15811
28 Mar 2024	100.00%	0.00%	18430
29 Mar 2024	100.00%	0.00%	13375
30 Mar 2024	100.00%	0.00%	8943
31 Mar 2024	100.00%	0.00%	7880

## PSU interface: availability and performance report

<b>ASPSP name</b>	Sainsbury's Bank	
<b>Interface name/ID</b>	Mobile Banking	
<b>Report start date</b>	01 Jan 2024	

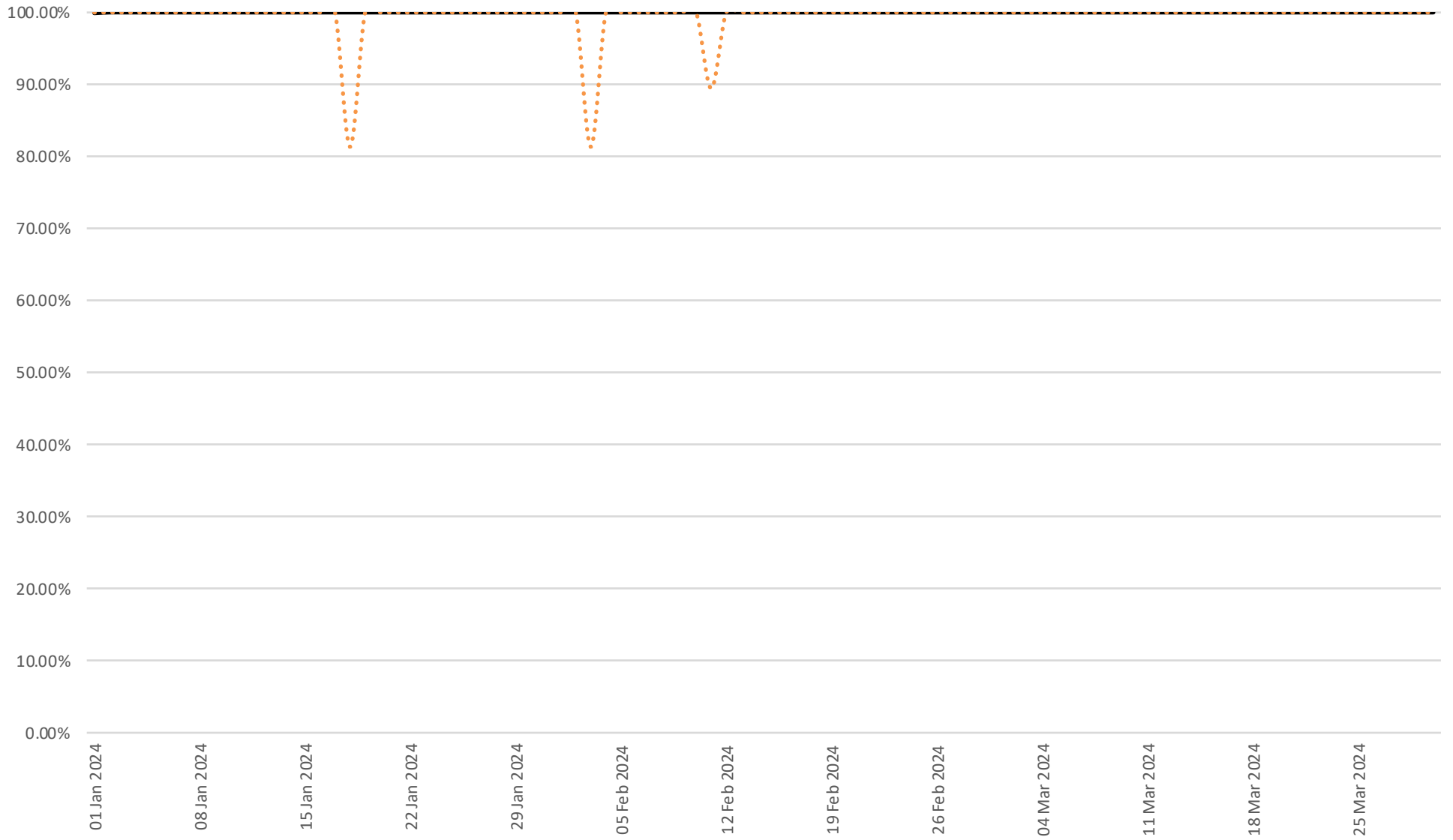
<b>Date</b>	<b>Uptime (%)</b>	<b>Downtime (%)</b>	<b>AISP response (ms)</b>
01 Jan 2024	100.00%	0.00%	343
02 Jan 2024	100.00%	0.00%	369
03 Jan 2024	100.00%	0.00%	361
04 Jan 2024	100.00%	0.00%	372
05 Jan 2024	100.00%	0.00%	364
06 Jan 2024	100.00%	0.00%	350
07 Jan 2024	79.17%	20.83%	338
08 Jan 2024	100.00%	0.00%	354
09 Jan 2024	100.00%	0.00%	363
10 Jan 2024	100.00%	0.00%	351
11 Jan 2024	100.00%	0.00%	353
12 Jan 2024	100.00%	0.00%	357
13 Jan 2024	100.00%	0.00%	353
14 Jan 2024	100.00%	0.00%	332
15 Jan 2024	100.00%	0.00%	357
16 Jan 2024	100.00%	0.00%	356
17 Jan 2024	100.00%	0.00%	359
18 Jan 2024	98.47%	1.53%	371
19 Jan 2024	100.00%	0.00%	351
20 Jan 2024	100.00%	0.00%	341
21 Jan 2024	100.00%	0.00%	344
22 Jan 2024	100.00%	0.00%	349
23 Jan 2024	100.00%	0.00%	353
24 Jan 2024	100.00%	0.00%	347
25 Jan 2024	100.00%	0.00%	352
26 Jan 2024	100.00%	0.00%	352



27 Jan 2024	100.00%	0.00%	348
28 Jan 2024	100.00%	0.00%	336
29 Jan 2024	100.00%	0.00%	355
30 Jan 2024	100.00%	0.00%	352
31 Jan 2024	100.00%	0.00%	350
01 Feb 2024	100.00%	0.00%	367
02 Feb 2024	100.00%	0.00%	405
03 Feb 2024	81.32%	18.68%	375
04 Feb 2024	79.17%	20.83%	333
05 Feb 2024	100.00%	0.00%	348
06 Feb 2024	100.00%	0.00%	364
07 Feb 2024	100.00%	0.00%	359
08 Feb 2024	100.00%	0.00%	354
09 Feb 2024	100.00%	0.00%	357
10 Feb 2024	100.00%	0.00%	349
11 Feb 2024	100.00%	0.00%	335
12 Feb 2024	100.00%	0.00%	358
13 Feb 2024	100.00%	0.00%	352
14 Feb 2024	100.00%	0.00%	351
15 Feb 2024	100.00%	0.00%	359
16 Feb 2024	100.00%	0.00%	355
17 Feb 2024	100.00%	0.00%	350
18 Feb 2024	75.00%	25.00%	338
19 Feb 2024	100.00%	0.00%	353
20 Feb 2024	100.00%	0.00%	359
21 Feb 2024	100.00%	0.00%	353
22 Feb 2024	100.00%	0.00%	349
23 Feb 2024	100.00%	0.00%	350
24 Feb 2024	100.00%	0.00%	336
25 Feb 2024	100.00%	0.00%	331
26 Feb 2024	100.00%	0.00%	350
27 Feb 2024	100.00%	0.00%	349
28 Feb 2024	100.00%	0.00%	344
29 Feb 2024	100.00%	0.00%	357

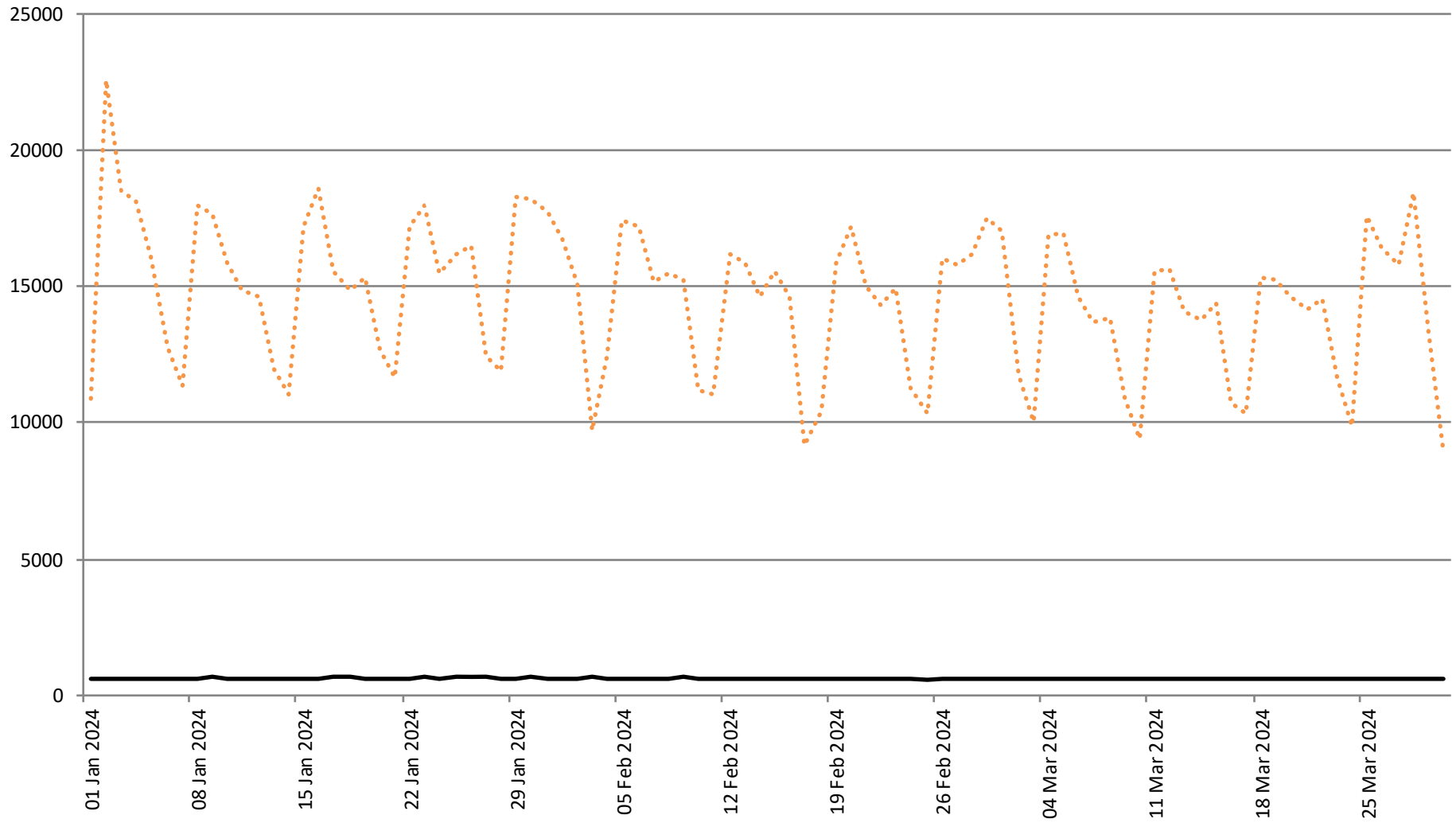
01 Mar 2024	100.00%	0.00%	353
02 Mar 2024	58.33%	41.67%	347
03 Mar 2024	100.00%	0.00%	327
04 Mar 2024	100.00%	0.00%	352
05 Mar 2024	100.00%	0.00%	361
06 Mar 2024	100.00%	0.00%	350
07 Mar 2024	100.00%	0.00%	349
08 Mar 2024	100.00%	0.00%	354
09 Mar 2024	100.00%	0.00%	342
10 Mar 2024	100.00%	0.00%	328
11 Mar 2024	100.00%	0.00%	348
12 Mar 2024	100.00%	0.00%	354
13 Mar 2024	100.00%	0.00%	348
14 Mar 2024	100.00%	0.00%	342
15 Mar 2024	100.00%	0.00%	342
16 Mar 2024	100.00%	0.00%	339
17 Mar 2024	100.00%	0.00%	331
18 Mar 2024	100.00%	0.00%	350
19 Mar 2024	100.00%	0.00%	349
20 Mar 2024	100.00%	0.00%	344
21 Mar 2024	100.00%	0.00%	346
22 Mar 2024	100.00%	0.00%	348
23 Mar 2024	100.00%	0.00%	336
24 Mar 2024	100.00%	0.00%	333
25 Mar 2024	100.00%	0.00%	351
26 Mar 2024	100.00%	0.00%	347
27 Mar 2024	100.00%	0.00%	344
28 Mar 2024	100.00%	0.00%	349
29 Mar 2024	100.00%	0.00%	346
30 Mar 2024	100.00%	0.00%	331
31 Mar 2024	100.00%	0.00%	325

# Availability (%)



— Dedicated interface      ●●●●● Consumer Website - Online Banking

# AISP response time (ms)

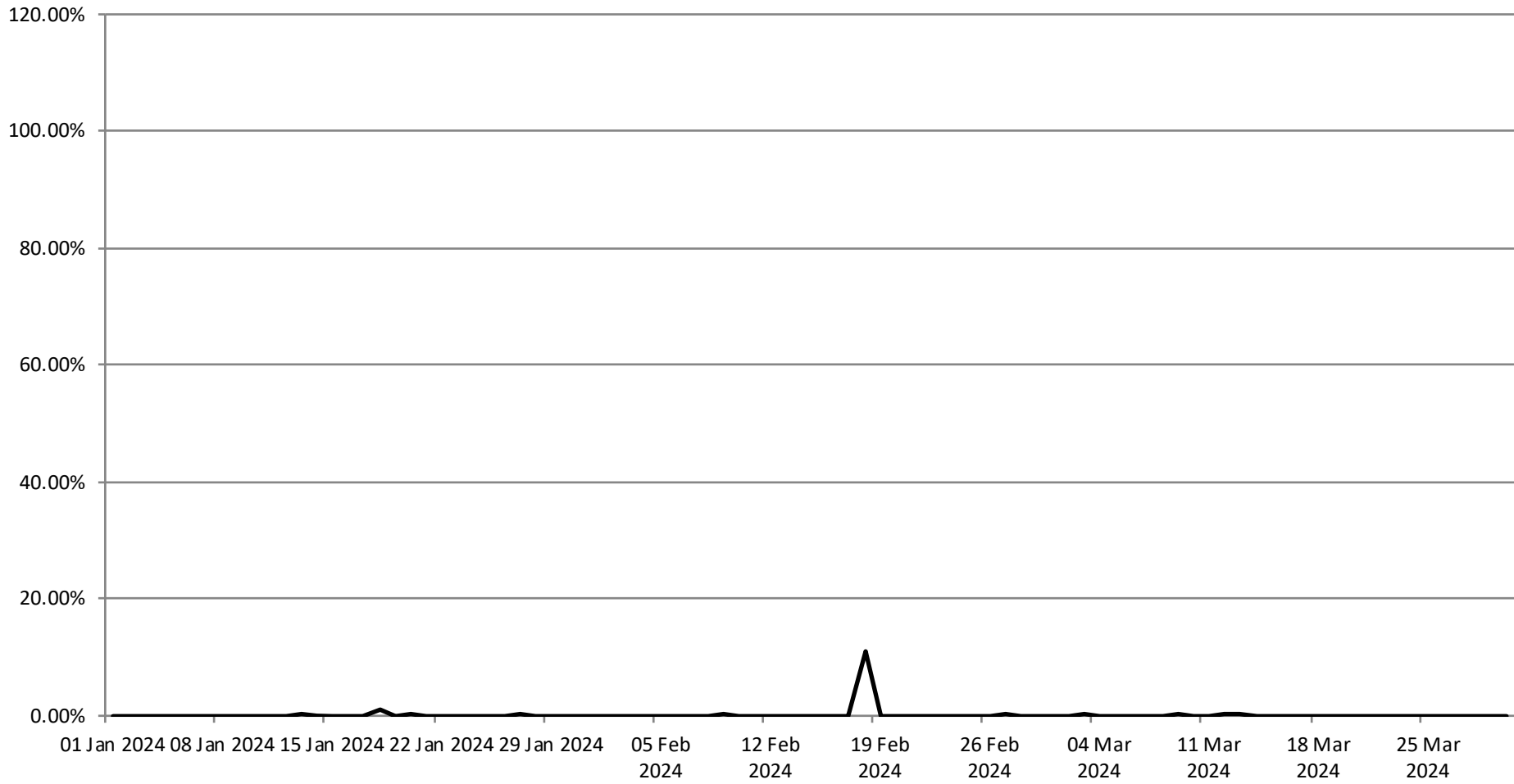


— Dedicated Interface (average)

— Dedicated interface (per MB)

..... Consumer Website - Online Banking

# Error rate (%)



— Dedicated Interface (average)